

ManageAbility, Inc. Automated Medical Bill Processing

Option 3: EOBweb

Process: Manageability's Web Based Technology empowers its clients to view their Explanation of Review (EOR) forms as soon as the bill has been audited at ManageAbility through its EOBweb interface. This feature provides our clients with a PDF version of EOB which the client can download from Manageability's secured website. EOBweb not only expedites our end product delivery but also helps our client to accomplish a paperless environment.

EOBweb also further empowers our clients to authorize/decline the payment suggested by manageability in Real Time.

Pros:

- 1) Speed of our End Product (EOB/EOR) delivery
- 2) Ability to access EOB outside your office through the secured ManageAbility web site and a secured password.
- 3) Helping with the vision of paperless environment
- 4) User friendly interface
- 5) Client can review EORs for accuracy prior to payment.
- 6) Client can approve payment and/or make changes to EOR and upload back to ManageAbility systems using the web interface.

Cons:

- 1) Users Need Acrobat Reader loaded on their PC.
- 2) Users downloading the EOBs need an internet connection and disk space to store the EOBs.
- 3) The speed of viewing and changing the EOB is dependent on the speed of the internet connection.

